

A Long Term Care Provider Looks to GreenPages to Improve Security While Centralizing Access



The provider focuses on seniors 62 years and older, offering a continuum of medical care. A leader in the area of geriatric medicine, their mission is to provide a range of amenities and physician services for all residents in independent living, assisted living or in the Health Care Center.

As a partner, GreenPages learned of the company's security requirements and their desire to simplify desktop deployments and controls through centralization. Thin client deployments have become integral to businesses that have multiple individuals spanning multiple locations and requiring access to the same information. GreenPages presented a solution that addressed concerns of security, maintenance, and future growth and upgrades

The first part of this project was to set up a secure firewall to ensure that only those clients granted permissions would be able to access the required information. HIPAA regulations require strict safeguarding of any information that may contain EPHI, electronic protected health information.

The second phase included the actual Citrix implementation, enabling multiple users to access one central redundant repository of information, including deploying Microsoft Office and the provider's financial applications.

GreenPages managed the installation and implementation of the firewall and Citrix servers in time and on budget. The Long Term Care Provider, through this solution, was able to provide users the ability to gain secure access to real-time information while ensuring HIPAA compliancy by keeping all sensitive information central to the servers- and not on the desktop. By offering centralized controls, IT staff was able to spend more time managing the network, and less time fixing user issues at the desktops.

About GreenPages Technology Solutions

GreenPages Technology Solutions is a national, consultative IT solutions provider that helps companies solve business problems with a comprehensive suite of technology services, including application solutions, data management, networking and infrastructure solutions, IT management and business solutions, and technology procurement. Founded in 1992 and based in Kittery, Maine, GreenPages offers broad-based, vendor agnostic solutions and a superior level of service to customers in the healthcare, financial, education, government, and commercial business sectors. www.greenpages.com

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